Genius4u Online

PRODUCT SPECIFICATION

Taxi Booking & Fleet Platform

A connected rider, driver and web-admin experience for European taxi operations.

RIDER APP
Android / iOS booking, live trip progress and history.

DRIVER APP
Trip offers, accept/decline, arrival and operational status.

WEB ADMIN
Fleet visibility, tariffs, cars, drivers and basic reports.



Interface design — not an installed-system screenshot.

Initial fleet scope: 1–100 taxis. Europe only at present.

Scope first. Quote by agreement.

One journey. Three connected workspaces.

A practical product specification for dispatch-led taxi service—not a promise of a one-size-fits-all marketplace.

Designed around the moment a passenger needs a car—and the decisions behind that ride.

The platform connects a customer booking flow, a driver operating flow and a browser-based administrative workspace. It is intended to make the request, assignment, journey status and basic operational visibility easier to follow across the same service.

Europe only at present

We currently supply this platform for operations in Europe only. Deployments outside Europe are not available at this time.

THE VALUE

Connected decisions, visible states.

A coordinated rider app, driver app and admin workspace connect dispatch logic, live GPS, operating procedures and acceptance checks. The scope is shaped around your fleet rather than an assumed one-size-fits-all deployment.

Customer

Register, choose pickup and destination, request a taxi, follow the journey, review history.

Driver

Receive offers, accept or decline, update arrival and trip status, stay visible to dispatch.

Operator

Manage drivers and cars, set distance/time tariffs, see the map and review basic reports.

Rider app: from a clear request to a remembered trip.

The customer app is available for Android and iOS, with a booking journey that keeps the next action clear.

Join securely

Registration and login create the starting point for a customer profile and trip history.

Set the route

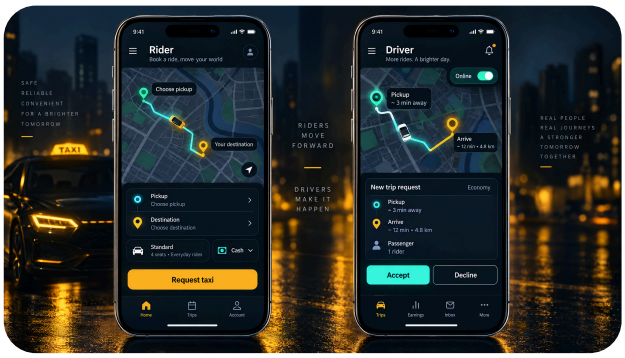
The rider selects pickup and destination. Live GPS can support current-location selection where the device allows it.

See the operational estimate

Distance and configured fare information can be calculated before the request. A displayed amount is a trip estimate—not software pricing.

Stay informed

Push notifications can signal an offer outcome, driver progress, arrival or trip status where device settings allow delivery.



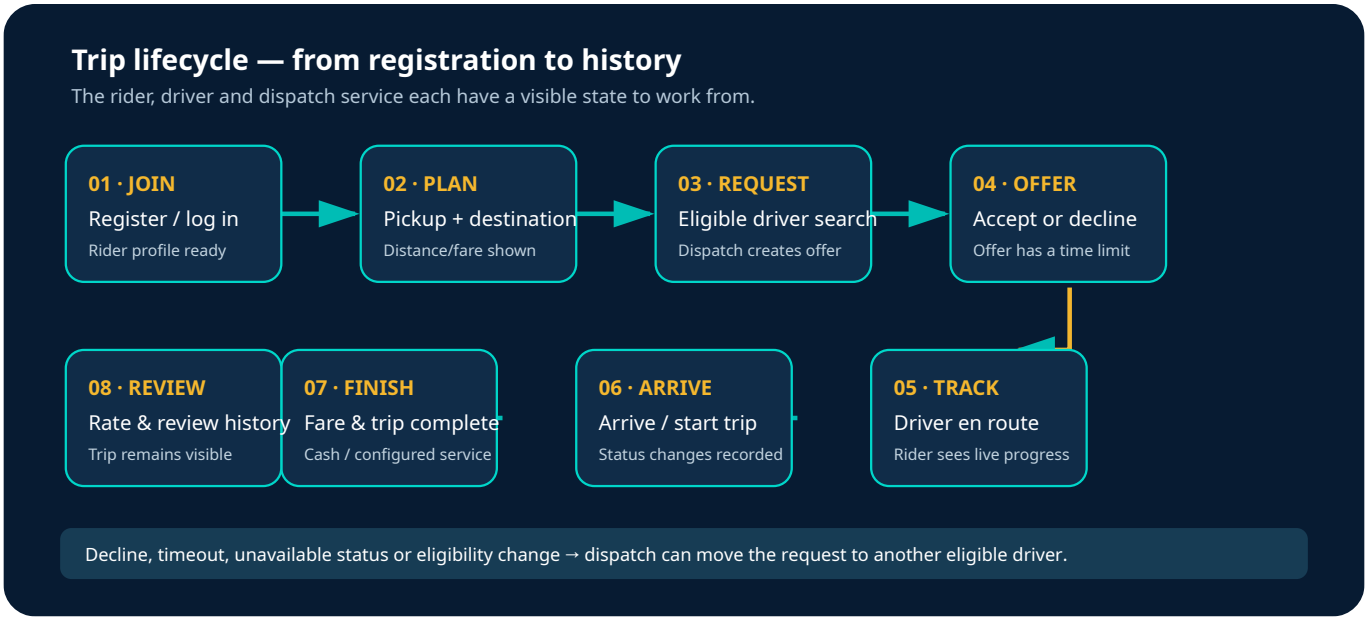
Interface design — not an installed-system screenshot.

Live tracking is situational.
Map freshness depends on location permissions, mobile signal, data connection and the operating system's background behaviour.

Payment language matters.
Cash payments, with optional integration of other payment services, such as Swish, by agreement. Card is another optional integration, not included or activated by default.

A trip is a chain of states—not only a map pin.

The platform makes the customer request, driver response and dispatch actions visible as a coherent operational lifecycle.



Customer-facing sequence

Registration / login → pickup and destination → calculated distance and fare → request → live driver tracking → history and driver rating.

Dispatch-facing sequence

The request is offered to an eligible driver. A decline, timeout or changed availability can move the request into reassignment rather than leaving the rider without an understandable next state.

Arrival, start and finish are separate signals

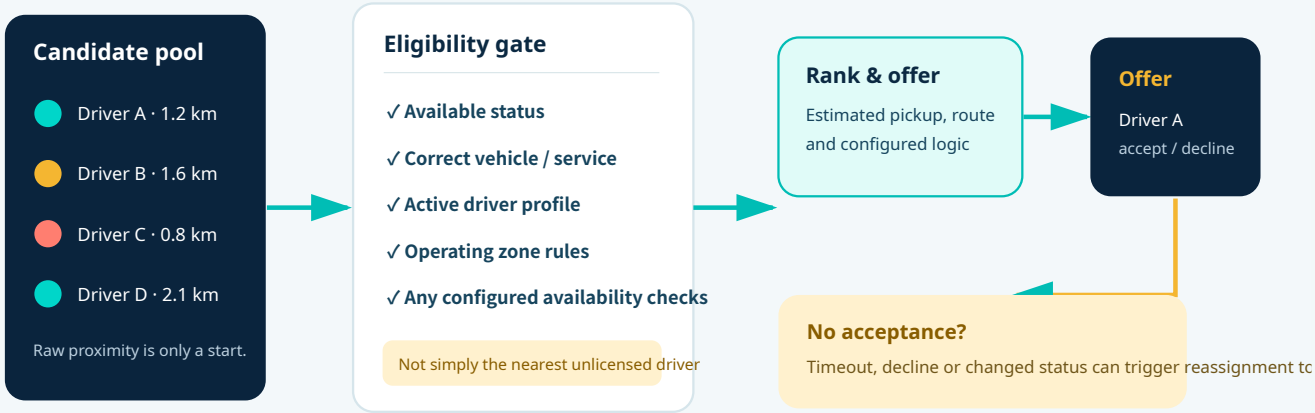
Keeping these moments distinct lets the rider, driver and administrator interpret the same trip consistently. Exact controls and acceptance conditions are agreed during discovery.

Dispatch that looks for eligibility before proximity.

A nearest-eligible-driver request is more responsible than simply selecting the closest moving icon.

Nearest eligible driver dispatch

Distance is considered after operator-defined eligibility rules—not before them.



Eligibility criteria and operational rules are confirmed during discovery and configured to the agreed taxi operation.

Operational criteria

Availability, agreed service rules and driver/car status can be part of the decision.

A routed offer

Proximity can be evaluated alongside an estimated pickup route and agreed dispatch logic.

A clear response

The driver can accept or decline. Notification reach still depends on device and system conditions.

Driver app: a focused operating surface.

The driver application is explained separately because its responsibilities differ from the passenger app.

DRIVER WORKFLOW

Offer → decision → arrival → trip → finish

A clear sequence helps a driver see the job, decide whether to take it and move the shared trip state forward.

01 Trip offer with pickup, destination context and relevant trip details.

02 Accept or decline; dispatch can use that result for reassignment.

03 Live location and status change as the driver travels, arrives, starts and finishes.

Trip offer handling

The driver sees a new request and can accept or decline. A declined or expired offer can be reassigned according to the configured flow.

Arrival and start

Arrival and start-trip actions can update status for the rider and the admin map without presenting them as the same event.

Availability and location

Device GPS permission and data connection are needed for timely updates. Availability rules should be set by the operator.

Driver rating

After the trip, the rider can provide a driver rating. How feedback is reviewed operationally is agreed with the operator.

Practical mobile conditions

Background-location behaviour, notification settings, battery management, operating system rules and network coverage can affect GPS freshness and push delivery. The platform should be tested with the intended devices and operating conditions.

Live location is a connected service.

The map is the visible result of devices, permissions, network paths and dispatch rules working together.

Live location architecture

A location update depends on both the mobile device and the connected dispatch service.



GPS freshness can change with device permissions, operating system behaviour, signal and data connection; notification delivery also depends on de

For the rider

A trip view can display driver movement after an accepted assignment. It is a helpful operational signal, not a claim of perfect real-time accuracy.

For the operator

The web admin map can support oversight of driver availability and active trips, with visibility shaped by actual device connectivity and configured access.

Privacy, permissions, customer communications and retention choices should be evaluated by the operator for their own operation and region; this brochure does not make a certification or compliance claim.

Fare logic that can be explained in plain language.

Distance/time tariffs are configured for the taxi operation; the software price is always handled separately by agreement.

Fare calculation — transparent configured components

The actual tariff values, service types and extras are set for the agreed taxi operation.

BASE / MINIMUM
Configured service entry
or minimum fare rule

+

DISTANCE TARIFF
rate × measured distance
e.g. per kilometre

+

TIME TARIFF
rate × trip duration
e.g. per minute

+

EXTRAS
optional, configured

Operating example only — not a software price

€3.50 base + (€1.45 × 4.0 km) + (€0.30 × 8 min) = €11.70

A fare estimate can be shown before the request. Final handling follows configured tariffs and the operational flow agreed for the service.

Currency, fare policy, rounding, zones and any extras are operational configuration matters; they are not a platform software quotation.

What can be configured

Distance tariff, time tariff, service/minimum rule and any agreed operational extras. The exact selection is shaped during discovery.

What an example is not

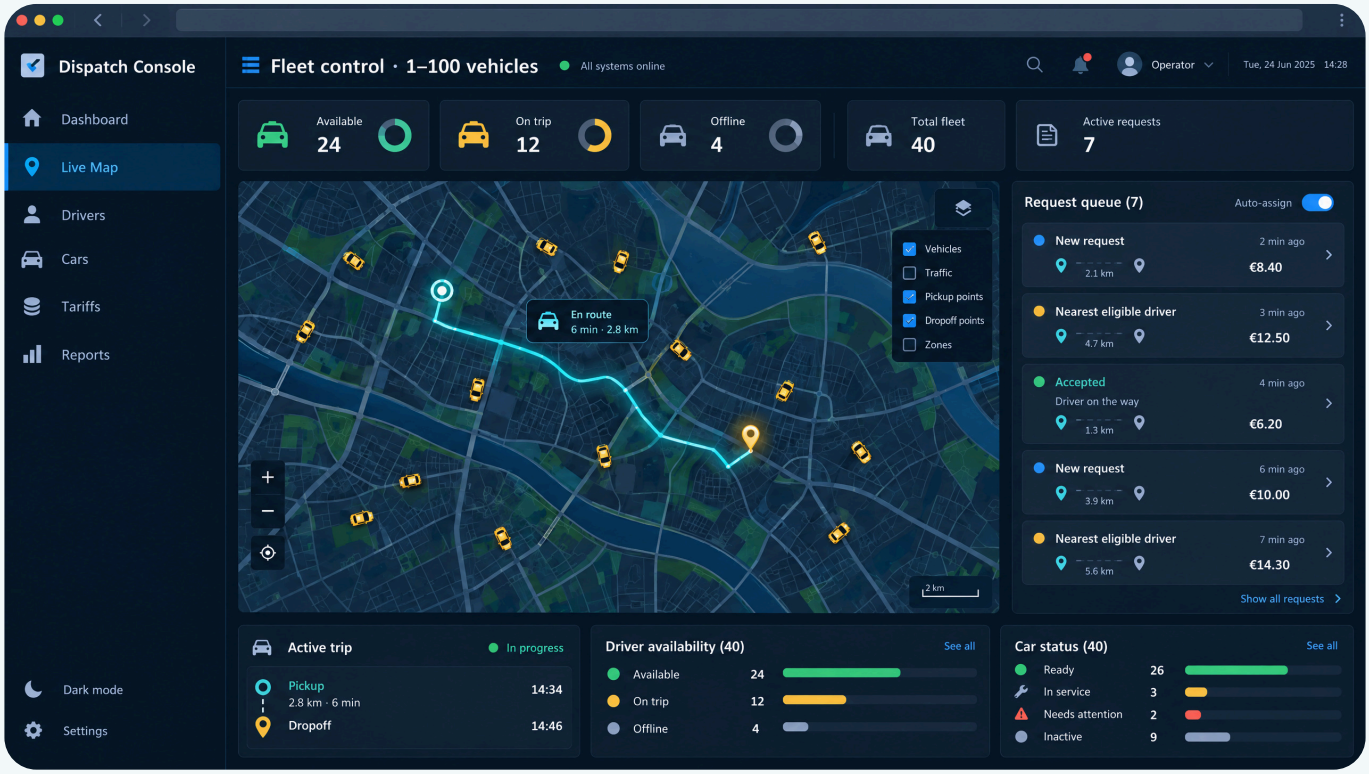
A sample passenger fare demonstrates an operating calculation. It is not a quotation, a subscription price, a saving claim or a platform purchase price.

Keep trip money and platform purchase separate

Passenger fare collection belongs to the taxi operation. Platform software is purchased one time by agreement after scope, fleet and region are confirmed.

Web admin: the operational control room.

A browser-based workspace for the people coordinating the service, rather than another customer-facing screen.



Interface design — not an installed-system screenshot.

Map & availability

Observe active trip context, driver availability and car status on a dispatch-oriented view.

Cars & drivers

Manage cars and drivers in the web administration panel as part of the agreed setup.

Basic reports

Review basic operational reporting; report scope and data views are confirmed during discovery.

Fleet control for an initial 1–100 taxis.

The initial scope is clear; expansion should be planned rather than casually promised as unlimited.

INITIAL SCOPE

1–100 taxis

A focused launch range for the agreed fleet, driver roster and regional operation.

No claim of unlimited capacity is made in this product specification.

Operational records

Maintain driver information and availability as agreed for the operation.

Vehicle records

Manage cars alongside driver operations, subject to the agreed data fields and workflow.

A staged future

Later expansion toward 50–100+ cars is subject to separately scoped architecture, integration and testing work—not an automatic capacity promise.

DISCOVER

Fleet shape, region, tariff approach, driver devices and operational roles.

PILOT

Test the first operational configuration with nominated people, cars and routes.

EXPAND

Confirm architecture and test evidence before a separately agreed growth phase.

Configuration is where the platform becomes your operation.

The core product establishes the connected surfaces; practical rules are then shaped together.

Tariffs and trip logic

Configure distance/time tariffs and the relevant service/minimum fare logic for the agreed operation. Discuss currency, zones, rounding and operational extras before acceptance.

Notifications and statuses

Confirm the meaningful customer and driver status events: request, offer, accepted, en route, arrived, started, finished and reassigned.

Basic reporting

Identify the basic reports and decisions they support. Data fields, export needs and advanced reporting are scoped rather than assumed.

Roles and acceptance

Agree who may manage drivers, cars, tariffs and reports, then test the agreed roles and workflows before rollout.

Custom work stays explicit

Extras, additional features and custom updates are separately scoped and priced. After agreement, staff manually issue an unpaid invoice; they are not automatically provisioned, invoiced or activated.

Two money flows. Keep them distinct.

Passenger fare collection is an operational topic. The software purchase is a one-time, agreement-led commercial process.

Passenger fares

Cash payments, with optional integration of other payment services, such as Swish, by agreement.

Card can also be discussed as an optional payment integration. Optional providers require the operator's merchant account and provider approvals; approval, compliance and launch dates are not guaranteed.

Platform software purchase

One-time software purchasing—not a monthly software subscription. Price is by agreement after scope, fleet and region are confirmed.

Request a quotation first. After agreement, staff manually issue an unpaid invoice. There is no automatic invoice, activation or payment processing.

Purchase arrangement, after agreement

Bank transfer
Available by arrangement through the agreed contact route.

Credit card
Available by arrangement for the platform purchase—separate from passenger fares.

PayPal
Available by arrangement for the platform purchase—separate from passenger fares.

A professional route from discovery to pilot.

A phased approach helps keep a 1–100 taxi rollout testable and understandable for everyone involved.

01

Discover

Fleet, region, driver devices, tariffs, passenger flow, payment discussion and admin roles.

02

Specify

Agree modules, integrations, operational rules, acceptance checks and separately scoped items.

03

Pilot

Test nominated drivers, cars, routes, notifications, status flow and tariff behaviour.

04

Roll out

Confirm acceptance and move to the agreed operational rollout; future expansion is separately scoped.

Acceptance checklist — agree it before launch

- ☐ Rider registration/login and trip request path
- ☐ Driver offer, accept/decline and reassignment path
- ☐ Arrival/start/finish and history states
- ☐ Admin management of cars, drivers and tariffs
- ☐ GPS/push testing with intended devices and coverage

Compatibility and existing software terms.

These points should be resolved early, particularly where an operation has a licensing or hardware dependency.

IMPORTANT CLARIFICATION

Physical licensing compatibility must be agreed before purchase.

This is an early discovery decision—not a later implementation detail.

Physical dongle, not a software key

Global existing software terms require a compatible physical licensing dongle. They do not describe a software key.

Supplied independently

The client or reseller supplies the licensing hardware independently. Genius4u Online does not sell or supply hardware or dongles.

Confirm mobile access and licensing

Physical licence deployment, compatibility and mobile access are agreed before purchase. Compatibility is not automatically assumed for every phone or hosting setup.

Scope discipline protects the project.

Hardware, licensing compatibility, third-party payment services, advanced reporting, integrations, custom features and updates sit behind explicit discovery, agreement and separate scoping where needed. This brochure does not claim a named deployment, a certification or an automatic approval path.

Genius4u Online

Start with the operation you actually need.

Tell us about the region, fleet, customer journey and operating rules. We will discuss scope first, then arrange a quotation by agreement.

REQUEST A DISCUSSION

WhatsApp
wa.me/18722821722

Email
info@genius4u.online

PRODUCT PAGE

Taxi Booking & Fleet Platform
genius4u.online/programs/product.php?product=taxi-platform

Online sales only. We do not operate a physical retail store or local shop.

EUROPE ONLY
Deployments outside Europe are not available at this time.

ONE-TIME PURCHASE
Software price by agreement after scope confirmation.

SCOPE FIRST
Optional services, integrations and updates are separately scoped.

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